



GARISSA UNIVERSITY

UNIVERSITY EXAMINATION **2016/2017** ACADEMIC YEAR **ONE**
FIRST SEMESTER EXAMINATION

SCHOOL OF BUSINESS AND ECONOMICS

FOR THE MASTERS DEGREE IN BUSINESS MANAGEMENT

COURSE CODE: MBA 800

COURSE TITLE: THEORY AND PRACTICE OF MANAGEMENT

EXAMINATION DURATION: 3 HOURS

DATE: 04/12/17

TIME: 09.00-12.00 PM

INSTRUCTION TO CANDIDATES

- The examination has FIVE (5) questions
- Question ONE (1) is COMPULSORY
- Choose any other THREE (3) questions from the remaining FOUR (4) questions
- Use sketch diagrams to illustrate your answer whenever necessary
- Do not carry mobile phones or any other written materials in examination room
- Do not write on this paper

This paper consists of TWO (2) printed pages

please turn over



QUESTION ONE (COMPULSORY)

Discuss the following statements:

- (a) “Some Managers have authority but lack power” [5 marks]
- (b) “Management and Administration are used interchangeably” [5 marks]
- (c) “Leaders are born and not made” [5 marks]

QUESTION TWO

Explain the following concepts in the context of Organization:

- (a) Management by Objectives [5 marks]
- (b) Total Quality Management System [5 marks]
- (c) Environmental Scan [5 marks]

QUESTION THREE

- (a) Explain three stages of Kurt Lewin model for managing change process in Organization [5 marks]
- (b) Discuss any five Fayol’s principles of management and their relevance in the management today [10 marks]

QUESTION FOUR

Explain the following theories and their relevance in the management of modern organizations

- (a) Bureaucracy theory [5 marks]
- (b) Scientific management theory [10 marks]

QUESTION T FIVE

- (a) Explain implications of the assumptions of theory X and theory Y [5 marks]
- (b) Discuss five different types of leadership styles that are practiced in Organizations [10 marks]

