



GARISSA UNIVERSITY

**UNIVERSITY EXAMINATION 2017/2018 ACADEMIC YEAR THREE
FIRST SEMESTER EXAMINATION**

SUPPLEMENTARY/SPECIAL EXAMINATION

SCHOOL OF BUSINESS AND ECONOMICS

FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT

COURSE CODE: BBM 380

COURSE TITLE: PRINCIPLES OF ORGANISATION LEADERSHIP

EXAMINATION DURATION: 3 HOURS

DATE: 21/03/18

TIME: 2.00-5.00 PM

INSTRUCTION TO CANDIDATES

- **The examination has SIX (6) questions**
- **Question ONE (1) is COMPULSORY**
- **Choose any other THREE (3) questions from the remaining FIVE (5) questions**
- **Use sketch diagrams to illustrate your answer whenever necessary**
- **Do not carry mobile phones or any other written materials in examination room**
- **Do not write on this paper**

This paper consists of TWO (2) printed pages

please turn over



QUESTION ONE (COMPULSORY)

- (a) Establish the factors influencing an organization culture **[5 marks]**
- (b) Describe the stages of career development that an organization is likely to be using **[10 marks]**
- (c) Describe the management challenges that modern management encounter in their day to day operation. **[10 marks]**

QUESTION TWO

- (a) Change is inevitable in an organization, explain the drivers of change in an organization **[10 marks]**
- (b) Describe the political tactics being employed in organizations **[5 marks]**

QUESTION THREE

- (a) Leadership and management tend to work hand in hand in the administration of an organization. Discuss this in relation to its effects in an organization. **[10 marks]**
- (b) highlight the styles of leadership used within an organization **[5 marks]**

QUESTION FOUR

- (a) Describe how management can be an art as well as a science. **[10 marks]**
- (B) Identify the first five basic process of decision making **[5 marks]**

QUESTION FIVE

- (a) Describe the group formation process in organizations **[10 marks]**
- (b) Explain the various sources of power within an organization **[5 marks]**

QUESTION SIX

- (a) Explain the causes of political behaviour in an organization. **[10 marks]**
- (b) Management is having things done, in relation to this highlight the functions of management in an organization **[5 marks]**

