GARISSA UNIVERSITY

UNIVERSITY EXAMINATION 2017/2018 ACADEMIC YEAR <u>THREE</u> <u>SECOND</u> SEMESTER EXAMINATION

SCHOOL OF BUSINESS AND ECONOMICS

FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT

COURSE CODE: BBM 392

COURSE TITLE: WAREHOUSING MANAGEMENT

EXAMINATION DURATION: 3 HOURS

DATE: 13/04/18   **TIME: 2.00-12.00 PM**

INSTRUCTION TO CANDIDATES

- **The examination has SIX (6) questions**

- **Question ONE (1) is COMPULSORY**

- **Choose any other THREE (3) questions from the remaining FIVE (5) questions**

- **Use sketch diagrams to illustrate your answer whenever necessary**

- **Do not carry mobile phones or any other written materials in examination room**

- **Do not write on this paper**

This paper consists of TWO (2) printed pages   *please turn over*

QUESTION ONE (COMPULSORY)

(a) State ideal features of a good warehouse **[5 marks]**

(b) Some organizations have centralized the warehousing activities, Explain reasons that may account for this arrangement **[10 marks]**

(c) Discuss various material handling equipment that can be used in warehousing [**10 marks**]

QUESTION TWO

Describe the different types of warehouse, their merit, demerits and its significance **[15 marks]**

QUESTION THREE

(a) Define the term material handling system **[3 marks]**

(b) Discuss Factors affecting choice of a packaging method **[5 marks]**

(c) Describe the objectives of material handling system **[7 marks]**

QUESTION FOUR

(a) Explain the benefits of having a distribution warehouse **[5 marks]**

(b) Discuss the significance of information technology in stores and material management **[10 marks]**

QUESTION FIVE

(a) Explain five measures that a warehouse manager should take while handling dangerous goods in his operations **[5 marks]**

(b) Many organizations use bar codes in their warehousing operations. Explain five reasons that may account for this trend. **[10 marks]**

QUESTION SIX

(a) Many organizations use bar codes in their warehousing operations. Explain five reasons that may account for this trend. **[5 marks]**

(b) As a warehouse supervisor, explain the criteria you may use to measure the performance of the warehouse **[5 marks]**

(c) Highlight functions of a Warehouse Manager **[5 marks]**