GARISSA UNIVERSITY COLLEGE

(A Constituent College of Moi University)

UNIVERSITY EXAMINATION 2016/2017 ACADEMIC YEAR <u>ONE</u> <u>SECOND</u> SEMESTER EXAMINATION

<u>SUPPLEMENTARY/SPECIAL EXAMINATION</u>

SCHOOL OF BUSINESS AND ECONOMICS

FOR THE DIPLOMA BUSINESS MANAGEMENT

COURSE CODE: DBM 10

COURSE TITLE: COMPUTER APPLICATION IN BUSINESS

EXAMINATION DURATION: 3 HOURS

DATE: 28/09/17   **TIME: 02.00-05.00 PM**

INSTRUCTION TO CANDIDATES

- **The examination has SIX (6) questions**

- **Question ONE (1) is COMPULSORY**

- **Choose any other THREE (3) questions from the remaining FIVE (5) questions**

- **Use sketch diagrams to illustrate your answer whenever necessary**

- **Do not carry mobile phones or any other written materials in examination room**

- **Do not write on this paper**

QUESTION ONE (COMPULSORY)

(a) With reference to computer application in business distinguish between data and information

[**2 marks**]

(b) Give four characteristics of ram [**4 marks**]

(c) highlight considerations to observe while ordering for new computers [**3 marks**]

(d) Identify application software that organizations can use to carry out their activities. [**4 marks**]

(e) Name and explain any four types of computers based on size. [**8 marks**]

(f) By giving examples, name three classes into which computers can be classified [**3 marks**]

QUESTION TWO

(a) Examine the six stages of data processing. [**12 marks**]

(b) Name any three precautions that computers users employ for longevity and better functioning of computers. [**3 marks**]

QUESTION THREE

(a) Discuss the Developed stages through which computers have undergone up To The Current Computers [**10 marks**]

(b) With Examples Briefly Discuss Three Types Of Application Packages That Can Be Used In Business [**6 marks**]

QUESTION FOUR

(a) A. Discuss The Major Output Devices That Business Users Use To Get The Required Information

[**8 marks**]

(b) Name Any Two Accounting Packages Used In Business. [**2 marks**]

(c) Name Five Components Of Database Management [**5 marks**]

QUESTION FIVE

(a) Computer Require Good Maintenance In Order To Enhance Their Performance. Discuss

[**10 marks**]

(b) Name Five Major Characteristic Of A Computer That Makes It To Be Useful To The Users

[**5 marks**]

QUESTION SIX

(a) what are the three main roles of CPU [**3 marks**]

(b) A Computer Performs Five Basic Major Operations Irrespective Of Their Size And Make. Discuss. [**5 marks**]

(c) Discuss The Importance Of Computers To A Business Organization [**10 marks**]